

Mandurah Community Welfare Checks



The City is working with all sectors in the community to shape and implement the Mandurah Community COVID-19 Response Plan.

One of the City's major response initiatives involves City Officers making contact and checking in with residents deemed to be most at risk from the COVID-19 pandemic.

The City is currently emailing senior members of our community and asking them to register if they would like a City Officer to phone and check in with them. The City will then commence direct calls to residents that we don't have a valid email address for.

The City will provide those needing additional support with information about a range of local services and organisations that are doing great work in our community to keep people safe and supported at this time.

More information on the Plan and how the City, community and businesses are responding, is available at mandurahmatters.com.au/covid.

If you have:	Contact and call:
Respiratory symptoms	COVID-19 Triage Hotline –1800 020 080 24/7
WA State services, responses and regulation questions	COVID information line - 13 268 43 (COVID)
Serious mental health concerns	Headspace - 9544 5900 or Relationships Australia – 6164 0570
Drug or Alcohol concerns	Palmerston – 9581 4010 or mandurah@palmerston.org.au
Serious concerns for your family and/or young people	Allambee Counselling - 9535 8263
Emergency Relief needs	Salvation Army (9535 4951), Halo and Passages have food parcels, and Westpz and Uniting Church have Foodbank vouchers for eligible people.

We ask our community members to follow the actions recommended by the Department of Health to minimise the risk of spreading the virus and to continue monitoring COVID-19 advice by visiting: [wa.gov.au](https://www.wa.gov.au), [australia.gov.au](https://www.australia.gov.au) or **Healthy WA Facebook page**.

For more local COVID-19 information, visit mandurah.wa.gov.au or facebook.com/cityofmandurah.